

OVERVIEW OF FTI CONSULTING GLOBAL INSURANCE SERVICES GROUP

FTI Consulting insurance industry experts support insurers, reinsurers, brokers, investors and their counsel with a full range of comprehensive services designed to protect and enhance value for all stakeholders.

We help insurance companies effectively compete in the global marketplace by delivering services that address critical areas such as litigation, actuarial services, claims, enterprise risk, performance improvement, information quality, Solvency II, intellectual property, e-discovery, strategic communications, and transactions.

REPRESENTATIVE INSURANCE SERVICES AND ENGAGEMENTS

Clients rely on our team of insurance experts to assess, advise, and develop solutions to meet a broad range of critical needs.

- Asset Identification and Recovery
- Alternative Risk Transfer Services
- Board of Director Reports and Disclosures
- Business Strategies
- Class Action Lawsuits
- Compliance Services
- Compliance Assessment and Assurance
- Computer Forensics
- Data Optimization and Management
- Due Diligence Related Services
- E-Discovery Solutions and Preparedness
- Financing and Capital Formation
- Finite Risk Transfer In Reinsurance
- Forensic Accounting
- Fraud Investigation and Analysis
- GAAP & IFRS Accounting and Reporting
- Industry Best Practices
- Insurance Premium ‘Bid Rigging’
- Internal Audits – Financial and Operational
- Liability Reserve Analysis
- Life and Annuity Disputes
- Litigation Support and Expert Testimony
- Market Conduct Related to Proper Premiums
- Mergers and Acquisitions Support
- Principle-Based Accounting Strategies
- Professional Liability
- Regulatory Reporting, Pricing and Disputes
- Reinsurance Arbitration & Litigation Support
- Reinsurance Recoveries
- Risk Assessment and Management
- Run-off Services
- Steering of Insurance Business
- Technology Strategy, Optimization and Management
- Underwriting Audits
- Valuations and Fairness Opinions

LITIGATION CONSULTING

Insurers and reinsurers compete in an increasingly complex and risky international market. The FTI Consulting Global Insurance Services group has been at the forefront in supporting clients’ litigation needs. Our advisors have deep experience in case-specific complex issues critical to litigation success. We have a proven record of success in providing litigation consulting and expert testimony that meet the demanding expectations of industry clients and their counsel, from investigation and discovery to expert analysis and effective communication.

ACTUARIAL CONSULTING SERVICES

The FTI Consulting Global Insurance Services group includes consulting actuaries who help solve the many complex and challenging problems facing a diverse base of insurance industry clients, including insurers, reinsurers, captives, risk retention groups, brokers, banks, regulators, investors and corporations. Credentialed professionals deliver the specialized expertise, experience and technical and leadership skills to help resolve disputes, measure and manage risk, improve financial performance, optimize opportunities and increase shareholder value.

CLAIMS CONSULTING

In an increasingly interdependent marketplace—with catastrophes, integrated supply chains, product recalls, and business interruption—class actions and myriad stakeholder issues have driven claims to new levels of complexity and uncertainty. In such an unpredictable environment, insurers, reinsurers and their counsel rely on the FTI Consulting Global Insurance Services group to help analyze loss potential and reserves, assess and improve claims operations, and provide expert testimony and other litigation and dispute resolution support services.

ENTERPRISE RISK SOLUTIONS AND TECHNOLOGY

Insurers and reinsurers worldwide are recognizing the value of enterprise risk management as a fundamental strategy for achieving enhanced corporate performance and sustainability. The FTI Consulting Global Insurance Services group helps clients realize the benefits of ERM through specialized services and information technology. We help facilitate ERM migration and optimization, addressing critical issues such as data and process synchronization, information quality and integration, technology optimization and organizational alignment.

ENTERPRISE PERFORMANCE

As the global marketplace becomes more dynamic and competitive, substandard performance can expose and magnify risk and diminish or eliminate opportunities. Insurers and reinsurers look to operational and financial performance to gain a competitive edge. They rely on the FTI Consulting Global Insurance Services group to help analyze the marketplace, and develop appropriate strategies for optimizing operations and financial functions for long-term success.

INFORMATION QUALITY IMPROVEMENT

As global competition, risk exposure and public image issues increase, corporate executives, directors and other stakeholders are focusing more attention on the quality of business intelligence— accuracy, completeness, timeliness and relevance of information. The FTI Consulting Global Insurance Services group is a recognized leader in solving information quality issues. We help clients uncover isolated data, improve data quality, integrate data into business processes across the enterprise and transform data into meaningful information for critical decision-making.

SOLVENCY II

Insurers and reinsurers and their subsidiaries continue preparation and implementation of Solvency II, focusing on ensuring that strategies sustain and optimize global competitive capabilities, and that implementation within subsidiaries is, and remains in harmony with those strategies. FTI Consulting Global Insurance Services group helps clients address these imperatives by assessing critical Solvency II “post-gap-analysis” strategies and implementation initiatives, including project management, governance changes, risk and controls environment, capital management, functional processes and controls, data quality and controls, data collection, modeling and analysis, and compliance and reporting.

INTELLECTUAL PROPERTY

In a highly competitive and challenging global economy, intellectual capital is on par with financial capital as a critical success factor for insurers and reinsurers. Effectively creating, protecting and extracting value from insurance intellectual property is an inherently difficult process, requiring broad and deep experience and expertise across multiple disciplines. FTI Consulting continues to lead in these challenges, delivering a premier team of experts to help insurers and reinsurers deal with the complexities of intellectual property management.

ESI READINESS

Electronic discovery amendments to the Federal Rules of Civil Procedure, along with ongoing court interpretations, have made electronically stored information a significant feature of complex litigation and regulatory investigations. Our insurance industry experts support insurers, reinsurers, brokers and their counsel with our award-winning eDiscovery technology. We offer a full range of eDiscovery readiness, management and compliance services designed to satisfy the courts and protect and enhance value for all stakeholders.

STRATEGIC COMMUNICATIONS

The Strategic Communications Insurance Industry team comprises sector experts who have represented a broad range of organizations and companies, from multinationals to start-ups. Because of this specialization, our professionals can focus exclusively on a client's specific industry. We have a broad network of relationships with key influencers, and provide communications counsel based on in-depth industry knowledge and expertise. Our comprehensive suite of integrated communications services includes: corporate communications; financial communications; public affairs; creative engagement; and strategy consulting and research.

TRANSACTION ADVISORY SERVICES

Insurance industry executives seek strategic advisory, M&A and capital-raising services to address growth, globalization and intense competitive and regulatory pressures. To succeed in today's complex global capital market and regulatory environments, executives require advisors with a deep understanding of strategy, opportunity and financial operations. Our senior-level insurance industry experts are thoroughly versed in unique transaction structures and execution and can provide innovative ideas and strong execution. Our solutions are creative, cost-effective and marketable.

OUR TEAM

The FTI Consulting Global Insurance Services group comprises sector experts, including former insurance and reinsurance industry executives, big four partners, and current and former board and audit committee members, as well as former investment bankers, chief risk officers, chief financial officers, chief actuaries, industry analysts, policymakers, market researchers, and committee, council and task force members of accounting and actuarial standards setting organizations.

ADDITIONAL SERVICES: GLOBAL INSURANCE GROUP SERVICES

Specialized services delivered by our Global Insurance Services group are described in the following brochures.

- Actuarial Consulting
- Claims Consulting
- Enterprise Performance Improvement
- Enterprise Risk Solutions and Technology
- ESI Readiness, Management and Compliance

- Information Quality Improvement
- Intellectual Property Services
- Litigation Support and Expert Testimony
- Solvency II Consulting
- Transaction Advisory Services

Visit FTI Consulting Global Insurance Services website to download our brochures, articles and white papers: <http://www.fticonsulting.com/industries/insurance.aspx>



Critical thinking at the critical time™

About FTI Consulting

FTI Consulting, Inc. is a global business advisory firm dedicated to helping organizations protect and enhance enterprise value in an increasingly complex legal, regulatory and economic environment. With more than 3,700 employees located in 22 countries, FTI Consulting professionals work closely with clients to anticipate, illuminate and overcome complex business challenges in areas such as investigations, litigation, mergers and acquisitions, regulatory issues, reputation management and restructuring. The company generated \$1.4 billion in revenues during fiscal year 2010. More information can be found at www.fticonsulting.com.